


# Quarterly Resource Bundle


SEE WHAT CIPF HAS BEEN BUILDING OVER THE PAST FEW MONTHS

## CIPF COVERAGE LIMITS


To learn more about CIPF coverage limits, watch our latest video:

### CIPF Coverage Limits





\$1 million for each type of separate account combined.



\$1 million for all general accounts combined.

TO WATCH MORE VIDEOS  
CLICK HERE

## SOCIAL MEDIA FAQs

Do you have a question about CIPF? Check the **FAQs section of our website** or follow us on social media to get timely updates.

### Q HOW DO I MAKE A CLAIM TO CIPF?

**A** You must submit a proof of claim to CIPF within 180 days of the date of insolvency along with all documents and information to support the claim. For more information, refer to the CIPF Claims Procedures.

**CIPF**  
Canadian Investor Protection Fund

### Q HOW DOES CIPF HELP INVESTORS?

**A** CIPF provides limited protection for property held by a member firm on behalf of an eligible client if the member firm becomes insolvent.

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Canadian Investor Protection Fund

### Q HOW CAN I MAKE SURE I'M INVESTING WITH A CIPF MEMBER FIRM?

**A** A list of CIPF member firms is available on our website. Member firms are required to include the CIPF membership identifier on all trade confirmations and account statements issued to clients.

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### Q WHAT SHOULD I DO IF I HAVE A COMPLAINT ABOUT MY INVESTMENT DEALER?

**A** Contact your investment firm's compliance department. If they cannot resolve the issue, contact the Investment Industry Regulatory Organization of Canada (IIROC) complaints and inquiries team toll free at 1 (877) 442-4322, or via email at [investorinquiries@iiroc.ca](mailto:investorinquiries@iiroc.ca).

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### Q I HAVE ACCOUNTS WITH MORE THAN ONE CIPF MEMBER FIRM. IS MY PROTECTION SHARED ACROSS ALL OF THE MEMBER FIRMS?

**A** No, your protection is not shared. If you have accounts at different member firms, you have separate CIPF protection for the property being held on your behalf by each firm.

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