



Canadian Investor Protection Fund
Fonds canadien de protection des investisseurs

CIPF Warns Investors About Fraudulent Communications

July 27, 2026

The Canadian Investor Protection Fund (CIPF) is warning investors about fraudulent communications that misuse CIPF's name and branding and are designed to obtain personal information or money from the public.

CIPF is aware of a fraudulent email currently circulating that falsely claims to be from a CIPF member firm and asks recipients to complete an "annual verification" to maintain CIPF coverage. CIPF has also received inquiries regarding other fraudulent communications that require payment in order to recover assets.

These communications are fraudulent.

Investors with accounts at a CIPF member firm are automatically eligible for CIPF coverage at no cost. There is no application process, annual verification requirement, or fee required to maintain coverage.

CIPF will never request personal information, account information, or payment by email in order to maintain coverage or to recover assets. Investors should be cautious of any communication that requests such information or purports to offer assistance to recover assets in exchange for payment.

Investors who receive communications claiming to be from CIPF or a CIPF member firm should exercise caution before responding. Investors can verify whether a firm is a CIPF member through the Member Directory on CIPF's website at www.cipf.ca and are encouraged to contact CIPF directly if they are unsure whether a communication is legitimate.

If you receive a suspicious email or message:

- Do not click on any links or open attachments.
- Do not provide personal, financial, or account information.
- Do not send money in response to requests purportedly related to CIPF coverage or compensation.
- Delete the communication.
- Contact CIPF if you are uncertain about whether a communication is legitimate.

Investors can contact CIPF at info@cipf.ca with questions or concerns.

For more information about CIPF and its coverage, please visit www.cipf.ca.

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About CIPF

CIPF provides limited protection for property held by a member firm on behalf of an eligible client, if the member firm becomes insolvent. CIPF member firms are members of the Canadian Investment Regulatory Organization (CIRO) that are: (i) investment dealers and/or (ii) mutual fund dealers that are not located exclusively in Québec. Coverage is subject to CIPF's Coverage Policy and other applicable provisions. More information is available at www.cipf.ca.